

MAJOR HEALTH INSURER

Achieves Mainframe Transformation



A major health insurer in the United States sought to modernize their IT infrastructure as part of a strategic digital transformation initiative. As one of the largest insurance providers in the country, they serve millions of consumers across multiple states. Having grown primarily through acquisitions and mergers, they provide a comprehensive suite of services including medical, pharmacy, behavioral, clinical, and home health solutions.

The company had been utilizing legacy systems and relied on external partners for infrastructure managed services and mainframe application management.



Challenge

The insurer faced several significant challenges:

- Multiple legacy mainframe claims applications operating in silos
- Escalating maintenance costs for aging infrastructure
- Inefficient data access across disparate systems
- Regulatory compliance requirements for historical claims data
- Need to balance modernization with business continuity

As part of their strategic mainframe transformation and consolidation initiative, leadership identified two primary objectives: "Move off" older mainframes by retiring multiple legacy claims applications, and "Modernize On" by consolidating existing claims processing to a single new application.



Solution

Cloud-Based Application Retirement

After evaluating various options, the insurer implemented Solix Technologies' Enterprise Application Retirement solution:

- Solix CDP for Enterprise Archiving with CDP Data Privacy
- Perpetual license with substantial storage capacity and unlimited users
- On-premise deployment model
- Data Access Connectors for mainframe data formats
- Retirement of multiple mainframe claims applications
- Active archiving of Oracle Revenue Management and Billing

The Solix solution enabled seamless data extraction, transformation, and archiving while maintaining data integrity and accessibility. The implementation was carried out in partnership with their infrastructure service provider, who expanded their managed services footprint through this collaboration.



Results

The implementation delivered substantial benefits:

- Multi-million dollar cost savings through mainframe decommissioning
- Improved access to historical claims data through intuitive forms-based interface
- Enhanced reporting capabilities compared to previous systems
- Established consistent process and platform for retiring additional applications
- Strengthened compliance posture with comprehensive data governance
- Positioned for future benefits through federated governance and AI capabilities

Business users particularly appreciated the improved reporting functionality, which exceeded their previous capabilities while maintaining complete access to archived claims information.

Future Outlook

The successful implementation has established a blueprint for retiring additional legacy applications. The organization is now exploring how federated governance and AI capabilities within the Solix platform can deliver even greater benefits in the future, including enhanced data insights and further operational efficiencies.

Solix Technologies provides enterprise archiving, application retirement, and data lake solutions that help organizations manage data growth while reducing IT costs and ensuring regulatory compliance.